Monday, September 30, 2024

7:30AM - 9:30AM

Homestead Conference Center



Registration, Breakfast, and Exhibit Hall Networking

Join industry peers prior to the conference to network and enjoy breakfast. Welcome comments and educational sessions will immediately follow.

Registration Sponsored by: AIG Breakfast Sponsored by: Western Shelter Coffee Sponsored by: McLarens

10:00AM - 11:00AM

Homestead Conference Center

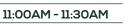
Speakers:

Zandria Conyers

Zandria Conyers, Senior Vice President, General Counsel - Portland Trail Blazers Moderator

Jackie Kamstra

Global Business Continuity Directo Oregon RIMS Delegate



Great Hall Ballroom



Out of Bounds: Courtside Chronicles with the Portland Trail Blazers

An introspective discussion of managing the game beyond the court in professional and collegiate sports, including financial hoops, reputational fouls, legal flops, and the NCAA wildcard.

Extended Networking Break and Exhibit Hall

Join industry peers and meet someone new during this networking break.

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AT LOCKTON we help our Clients protect their people, property and reputation. For over five decades our Clients have depended on our risk management and employee benefits expertise to help them avoid unnecessary risk and grow their business.

To learn how Lockton can help you create a successful insurance management strategy for your business, contact Craig Nelson at craig.nelson@lockton.com or 303.414.6097.



11:30AM - 12:30PM



Establishing a Data-Driven Culture

Steve Rodell

Cristian Iglesias

ARM, Manager of Risk Services The Cheesecake Factory Incorporated

Better Insights, Better Decision-Making, and Elevating Your Role as a Risk Manager

Organizations in all sectors are increasingly able to capture, analyze, and integrate data across various functional areas, putting risk managers in a position to elevate their role and demonstrate greater value. By leveraging the right data more effectively, risk managers can be an authority in facilitating informed, strategic decision-making, while driving continuous operational improvements in safety, productivity, and risk management. Join us to explore practical steps you can take to transform your risk management program from a siloed, check-the-box approach to a continual, data-driven process that provides timely, actionable feedback to operational managers, and delivers valuable insights to leadership.

proof¹¹ your program using technology and resiliency tactics. Learn how to gain the upper hand on

11:30AM - 12:30PM

ARM, Manager, Business Developmen & Analytics - Liberty Mutual Insurance Michelle Bennett

Devin Lindsey

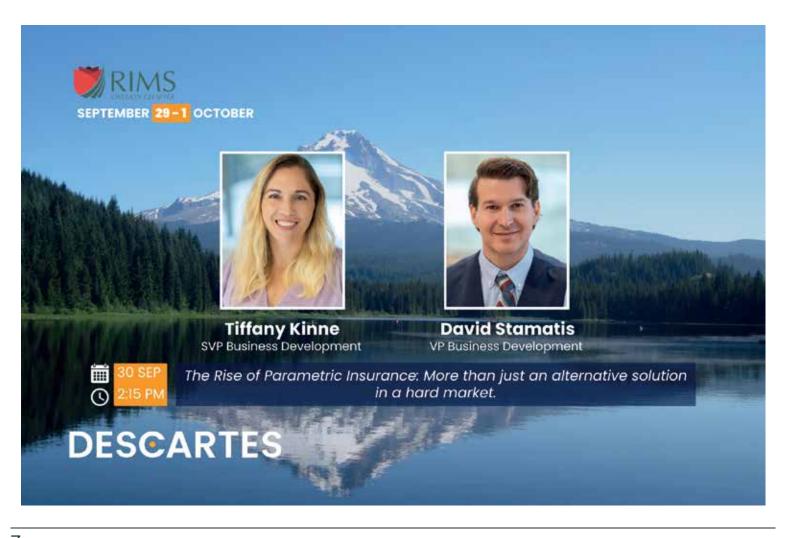
Heritage 2



Excelling in a Volatile Risk Landscape

claim trends and get ahead of and mitigate unpredictable losses.

A more volatile risk landscape puts pressure on risk managers, making it more challenging to manage cost of risk and achieve key program metrics. In this session we'll explore how to "future



11:30AM - 12:30PM

Landmark 2

Sierra Vierra

Terry Evans

Boise Cascade Company

11:30AM - 12:30PM



Attracting and Retaining New Risk Talent

Krupesh Shah

Cindy Baroway

Adam Sahli

Scott Ritto

Moderator:

sident, Risk Management Kilroy Realty Corporation

12:30PM - 1:00PM



Come and hear what people starting out in their careers are prioritizing. Firsthand information from a former Rising Risk Professional (RRP), recent graduate, current student, and member of RMI faculty. This interactive moderator-led, panel discussion will provide you with insights into what people entering the industry are looking for from their employers.

Top Ten OSHA Inspection Mishaps and How to Avoid Them

Does the thought of an OSHA inspection send chills down your spine? The proactive steps you take

on a daily basis can set you and your organization up for success. When we have a safe workplace,

everyone wins. Join Terry and Sierra for an interactive discussion about common OSHA citations and the proactive steps you can take to reduce the likelihood of receiving citations and penalties.

Networking Lunch

Join industry peers to network and enjoy lunch. We curated a buffet menu to provide diverse selections that satisfy many dietary requirements. Educational sessions will immediately follow.

Lunch Sponsored by: Kennedy Restoration

JacksonLewis

We proudly support the

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1:00PM - 2:00PM

Homestead Conference Cente



Julie Simpson



Keeping Your Risk at "eBay"

This session will delve into strategies, tools and techniques for driving a positive risk culture, essential for navigating in a complex and dynamic landscape of global e-commerce. Participants will hear about examples used, and gain insights into best practices for managing risk using a collaborative approach where teams are focused on shared goals and outcomes. Enhance your understanding of ERM and learn how to safequard your organization against potential threats.

2:00PM - 2:15PM

Great Hall Ballroom



Networking Break and Exhibit Hall

Join industry peers and meet someone new during this networking break

2:15PM - 3:15PM

Tiffany Kinne

David Stamatis

VP Business Development Descartes Insurance Solutions

Insurance Risk Manager Specialized Bicycle Components, Inc.

Emily Buckley



The Rise of Parametric Insurance: More than just an alternative solution in a hard market.

Discover how parametric insurance is transforming the property market in this concise speaking session. Explore its fundamentals, how it addresses coverage gaps, and its seamless integration with traditional coverage. Learn about the simplified claims process and the associated liquidity benefits of parametric solutions, alongside illustrative structure examples such as wildfire and earthquake. Join us for a dynamic exploration into how parametric covers provide a unique, alternative solution for risk managers.

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Our Services

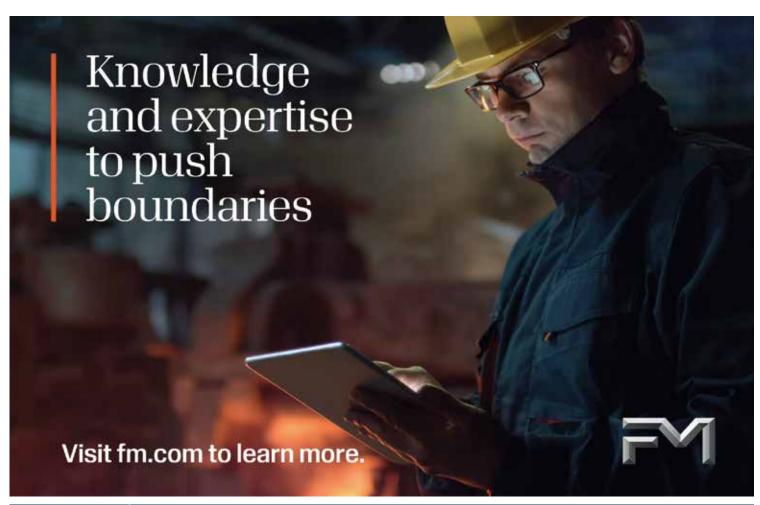
- Background Checks
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 Identity Theft Investigations





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2:15PM - 3:15PM



Heritage !

Seth Row

Partner - Stoel Rives LLP

Shon DeVries

Tracy Stansbury

Sheila Barker

County Risk Manager - Snohomish County Finance

Don't Let it Get Ugly: Using Your Broker and Counsel to Resolve Contested Claims

The panel will explore the lifecycle of a contested claim. What do you do if you disagree with a coverage determination? The panel will discuss how to determine when there is a "problem," dos and don'ts in a contested claim, how to engage with your broker for assistance, and where legal counsel may get involved.

2:15PM - 3:15PM

Paul Boatman

Joe Crelier

Mike Nurre

Lauren Maurer

Landmark 1



Discovering Resilience: Unpacking the Impact of the January 2024 Pacific Northwest Freeze

Explore the lessons learned from the recent freeze that shook the Pacific Northwest region. This session is tailored for risk management professionals seeking insights into effective disaster response strategies. Join us to uncover valuable perspectives on mitigating regional risks and enhancing resilience in the face of adversity.

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RED ALERT® PRIORITY RESPONSE PROGRAM



RESTORING MORE THAN PROPERTY

2:15PM - 3:15PM

Creating Space and Supporting Effective Employee Resource Groups

Landmark 1

3:45PM - 4:45PM

Navigating the Changing Tides: Property Insurance

Join us for a discussion around macro and micro trends driving current property market conditions and warning signs of future headwinds causing market disruption. The conversation will explore

how insureds can implement practical ways to position for better market outcomes through data

& submission quality and valuations. The panel will allow property insurance experts to take a

deep dive into all things property insurance - from how we reached the current state of the

Neil Colclough

3:15PM - 3:45PM

Great Hall Ballroom



Extended Networking Break and Exhibit Hall

Join industry peers and meet someone new during this networking break.

Sponsored by Gallagher Bassett

3:45PM - 4:45PM



Fergus Critchley

Kyle Rolf

Julie Nester

Mark Habersack

Preparing for a Violent Event and Avoiding the "It Won't Happen to Me" Fallacy

A violent event in your organization will greatly impact your people, brand, reputation, finances, and other critical assets. Your decisions, actions, and words in the immediate hours that follow will determine the short and long-term consequences, and whether they will be defining. Many organizations are not fully prepared for a violent event because they don't believe it will happen to them. They put off planning and training that might otherwise eliminate or mitigate the exposure. Insurance coverage exists to protect your organization. Are you covered? Join Beazley and WTW for a discussion around the risks and impacts of these events to your organization, tools to prepare for or prevent a violent event in your workplace, and the coverage options that insurance can provide to protect your organization's resiliency and future.

It is clear that not all companies have Employee Resource Groups (ERGs) and that of those that do,

they're not always effective. However, establishing and supporting effective ERGs need not be the

daunting task that one might imagine. Learn how a company can nurture and support authentic,

employee led ERGs, as they become the foundation blocks of a healthy company culture.



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Steve Hoebink

James English

Paul Boatman

Prometheus Real Estate Group



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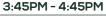


What Your Numbers Really Mean

Trevor Arnold

Sean Rider

Elena Peterson





Nigel Williams



Great Hall Ballroon



Serving Boldly: Building a Durable ERM Program Infrastructure

Most companies today have a significant data overload yet only a fraction of it becomes actionable information and results in competitive advantage. Join us for an enlightening session on "Actionable Analytics: What Your Numbers Really Mean," where we will explore how various analytical techniques can inform decision-making and drive organizational success. This session will provide an overview

of how businesses can harness the power of data to anticipate, mitigate, and manage risks more

Since its establishment, the Peace Corps has continued sending Americans to serve around the world to advance development and build cross-cultural understanding. With the compounding crises facing the world today, the Peace Corps' mission is as critical as it has ever been. How does an organization that oversees and implements an extraordinarily broad range of program activities in a mind-boggling number of places manage this complex risk ecosystem? Based on 15 years of ERM implementation experience across multiple industries, and in his current role as Risk Officer at the Peace Corps, Nigel shares insights and approaches on building a durable ERM program infrastructure in a complex and evolving global organization.

Welcome Networking Reception

Network with peers and meet new business contacts.

Reception Title Sponsor: FM Reception Gold Sponsors: Alliant Insurance Services, Inc. and Old Republic General Insurance Group, Inc. Reception Drinks Sponsored by: Safety National

Tuesday, October 1, 2024





Breakfast and Networking

Join industry peers prior to the conference to network and enjoy breakfast. Welcome comments and educational sessions will immediately follow

Breakfast Sponsored by: PMA Companies Coffee Sponsored by: WellRithms



Insurance

more about partnering with AXA XL.



8:45AM - 9:00AM



Creating Next-Gen Risk Management Professionals

Homestead Conference Center

Tandeka Nomvete

Did you know that you have the power not only to attract and retain talent, but also to mold the next generation of risk management professionals? The insurance industry, particularly the Risk Management sector, is facing a significant challenge in attracting and retaining young talent, particularly from Generation Z. Join us for this session as we explore practical strategies for actively engaging and bridging the gap, not just within your companies, but across the entire industry. Don't miss this opportunity to gain valuable insights and understand how you can impact the future of Risk Management in the insurance industry!

9:00AM - 10:00AM



Homestead Conference Center

Speakers:

David Arick

Troy Hall

Laurie Olson

Risk Manager - Clean Water Service Past President, PRIMA

Steve Legg

Peering into Risk's Crystal Ball

In today's rapidly evolving business landscape, organizations face a multitude of risks, from emerging technologies to global pandemics, that have the potential to disrupt operations and threaten financial and operational stability. As we peer into the future, the complexity and interconnectedness of these risks only seem to intensify.

This keynote will delve into the cutting-edge strategies and innovations shaping the future of risk management and insurance. Through insightful discussions by our keynote panelists, attendees will gain invaluable insights into:

- Evolving Regulatory and Legal Landscape
- Anticipated Impacts to Product Availability and Offerings
- Risk Financing and the Role of Insurance in Risk Mitigation

10:00AM - 10:30AM

Great Hall Ballroom

Heritage 1



Extended Networking Break and Exhibit Hall

Join industry peers and meet someone new during this networking break.

Sponsored by TÜV SÜD Global Risk Consultants

10:30AM - 11:30AM



Technology's Role in the Evolution of Claims Management

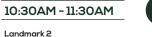
Ondrea Matthews

CoorsTek

Ryan Ledger

Mark Habersack

Resorts World in Las Vegas



JC Araiza

Scott Ritto ident, Risk Management Kilrov Realty Corporation

technology will have on its future trajectory. We will explore how the use of emerging technologies, data analytics, and human touch are revolutionizing traditional claims processes, streamlining workflows, and enhancing decision-making capabilities. By using technologies to support human interaction, organizations can unlock unprecedented efficiencies and drive better automation, paving the way for more agile and responsive claims management practices.

In the dynamic landscape of claims management, technology stands as the linchpin for driving efficiency and optimal outcomes. As technology evolves, so too must the skillsets of claims

management professionals to effectively navigate the changing terrain. This presentation will delve into the key drivers shaping the current landscape of claims management, put the spotlight

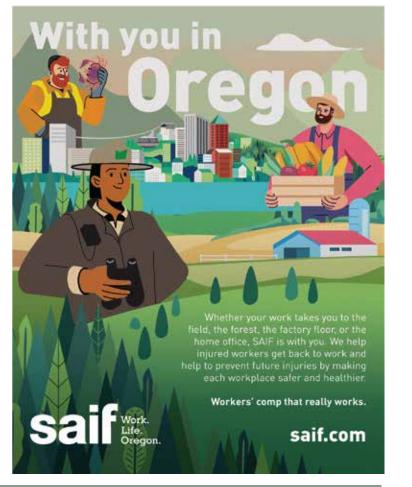
on the intersection of technology and claims management and underscore the profound impact

Furthermore, this presentation will shed light on the associated opportunities that arise from embracing technological advancements in daims management, that could result in organizations elevating their claims management practices and achieving ideal outcomes.

Building a Sustainable and Greener Future

Corporate citizenship has become a business imperative in recent years and the pressure is on risk professionals to take the lead and help their organizations develop strategies and deliver initiatives that showcase regard for a healthier planet. As environmental concerns escalate, sustainable construction practices have emerged as a vital solution to reducing the building industry's ecological footprint. Buildings are responsible for a large portion of global energy consumption and greenhouse gas emissions. Environmental, social and governance (ESG) principles serve to create a better work environment, quantify the impact of current business decisions and quide future investments. Adopting sustainable practices is key to mitigating climate change and preserving our planet for future generations. Conversations around sustainability will continue to grow in importance not only in property claims and insurance space but in most industries. In this session, we will discuss concepts such as design for sustainability, energy efficiency, sustainable material selection, water conservation, waste reduction and recycling, indoor environmental quality, and life cycle assessment.





10:30AM - 11:30AM



Pros and Cons of a Wrap-Up

Heritage 2

Paul Sovik-Siemens

Marc Swerdlow **Dale Lindstrom**

Lockton will discuss the advantages & disadvantages of wrap-ups, speak to the differences between OCIP & CCIP, and provide a general market update. They will also talk broadly about short-term & long-term implications of a wrap-up.

10:30AM - 11:30AM

Landmark 1

Kevin Quaid



Enhancing Cybersecurity and Resiliency Posture

Explore how advances in technology are being leveraged to fortify critical applications in the cloud, on-prem and hybrid infrastructure. Extract insights into the quickly changing regulatory and threat environment to better position your organization and its ability to finance cyber risks.

11:30PM - 12:00PM Homestead Conference Center

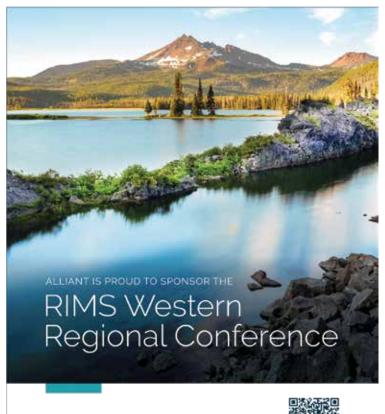
Head of Regulatory Analytics and Assurance



Networking Lunch

Join industry peers to network and enjoy lunch. We curated a buffet menu to provide diverse selections that satisfy many dietary requirements. Educational sessions will immediately follow.

Lunch Sponsored by: Servpro



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▶Allíant

The More Rewarding Way to Manage Risk











Using Risk to Set Priorities and Drive Change 12:00PM - 1:00PM

Homestead Conference Center

Joseph Henrich

Founded in 2005 just outside Portland, Oregon and shaped by the vision of its President & CEO Travis Knight, LAIKA is a studio that combines a classic commitment to artistry and cinematic crafts with a delight in innovation and cutting-edge techniques. The studio's first films: Coraline (2009), ParaNorman (2012), The Boxtrolls (2014), Kubo and the Two Strings (2016), and Missing Link (2019) were all nominated for the Academy Award® for Outstanding Animated Feature.

Kubo and the Two Strings won the BAFTA Award for Best Animated Film and received an additional Oscar® nomination for Visual Effects. Missing Link was awarded the Golden Globe® for Best Animated Film. LAIKA was also awarded a Scientific and Technology Oscar® plaque in 2016 for its innovation in 3D printing.

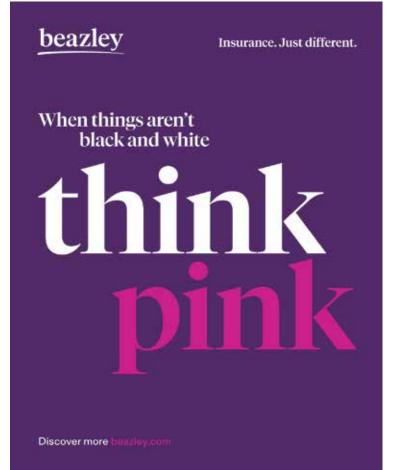
LAIKA is currently in production on its next animated film, Wildwood. The studio is developing the animated feature films The Night Gardener, from an original idea by Bill Dubuque, creator of the hit series Ozark, and Piranesi, based on the NYT bestselling novel by Susanna Clarke. LAIKA has launched a Live Action subsidiary with a range of projects in development including a feature film based on the action thriller novel Seventeen by screenwriter John Brownlow

HSE at LAIKA's stop-motion animation studio focuses on managing risks associated with various aspects of the filmmaking process, including visual effects work, equipment operation, and extensive fabrication. This session will discuss how to identify risks and how to prioritize risk reduction efforts, drive them to completion, and validate their efficacy. It will also focus on the importance of communication and collaboration among crew members and will cover compliance with industry regulations and standards, as well as ways to promote a safety culture throughout your organization. Joseph Henrich is the Health, Safety and Environmental Supervisor for LAIKA. Joseph holds a Bachelor of Science in Occupational Health and Safety and is a BSCP Certified Safety Professional. He spent 17 years doing health, safety, and environmental work in the food manufacturing industry before making the switch to stop-motion animation.

1:00PM - 1:05PM

Homestead Conference Center

2025 #RIMSWRC Announcement





1:05PM - 1:15PM

Great Hall Ballroom



Networking Break and Exhibit Hall

Join industry peers and meet someone new during this networking break

1:15PM - 2:15PM



Heritage 1

Jim Gillespie

Carrie DiCanio

Matt Coyle

Peter Gibbs

1:15PM - 2:15PM



Heritage 2

Pamela Ahr **Brigitte Hamilton**

Garrett McGinn

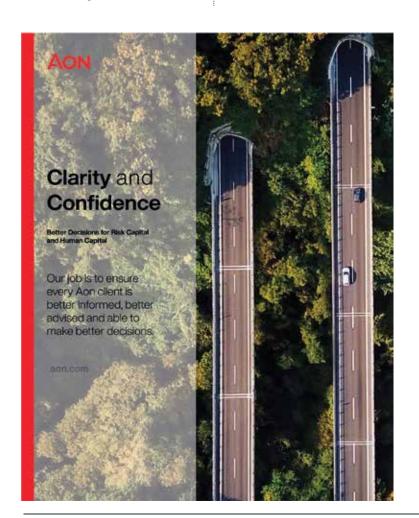
Velia Pagnotta-Brunette

Navigating the Maze: Strategies for Managing Complex [Property] Insurance Claims

When a natural disaster, fire, or other misfortune damages your business property and affects your business income, maximizing insurance recovery requires far more than giving prompt notice (though that is a crucial first step, often neglected). In this session, a policyholder's attorney, a property restoration specialist, a risk management professional, and a forensic accountant will present essential steps in documenting all aspects of your loss, from essential temporary repairs to full property restoration and full accounting for business income loss and extra expense coverage. We will also address how to keep a claim moving and how to navigate coverage pitfalls, from anticoncurrent causation clauses to the scope of common sublimits. Participants will learn that insurance recovery is a process, not a single event, and will come away equipped to pursue full recovery of every aspect of their loss.

Strategies for Reducing Workers' Comp Claims and Claims Costs

This comprehensive session is designed for professionals seeking to enhance their understanding and management of workers' compensation claims and return-to-work (RTW) programs. Delve into strategies for reducing injuries and managing claims, planning Return-to-Work Programs (RTW) before losses occur, creating legally compliant light duty job descriptions, and effectively determining claims fraud. Equip yourself with the knowledge and tools to improve outcomes, reduce costs, and support employee well-being.





1:15PM - 2:15PM



Landmark 2

David Wald

Mark Jensen

Andrew Seely

1:15PM - 2:15PM

Landmark 1

Tom Easthope

Scenario Planning: Concepts and Hands On Practice

and Property Markets Harden

including AI, can significantly enhance resilience.

Scenario planning is a structured process for individuals or organizations to imagine plausible ways in which the future might unfold, thereby allowing them to better identify existing and emerging risks. Historically this has been a labor-intensive process only available to organizations with large

Leveraging Vendors and AI as Weather Gets More Extreme

As extreme weather events become more frequent and property markets tighten, businesses face increasing challenges in maintaining operational continuity and protecting assets. This breakout

session will explore how partnering with restoration companies and utilizing advanced technologies,

Today our increasingly interconnected world requires risk managers to add business value through insightful planning. This session covers the key concepts in Scenario Planning and then pivots to a breakout session where attendees form small groups and practice using tools available on the

2:15PM - 2:45PM

Great Hall Ballroom



Extended Networking Break and Exhibit Hall

Join industry peers and meet someone new during this networking break

Sponsored by N2G





2:45PM - 3:45PM

Homestead Conference Center

Speake

Joshua Penner



Dive into an exclusive exploration with Mayor Josh Penner of Orting, WA (& CEO of Inquisio.Al) as he unveils the transformative potential of Al in risk management across both public and private sectors. This session will delve into how Al can revolutionize risk management practices by enhancing operational efficiency, predictive capabilities, and strategic decision-making. Attendees will gain insights into the opportunities and challenges Al presents, including navigating ethical considerations and implementing robust risk mitigation strategies. Learn practical applications and forward-thinking strategies to responsibly leverage Al, ensuring it becomes a valuable ally in your toolkit for managing uncertainties and shaping a resilient future in risk management.

3:45PM - 4:00PM

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Networking Break

Worker Health® Approach

Heritage Gallery

4:00PM - 5:00PM

Homestead Conference Center

`nookoro

Nichole Guilfoy

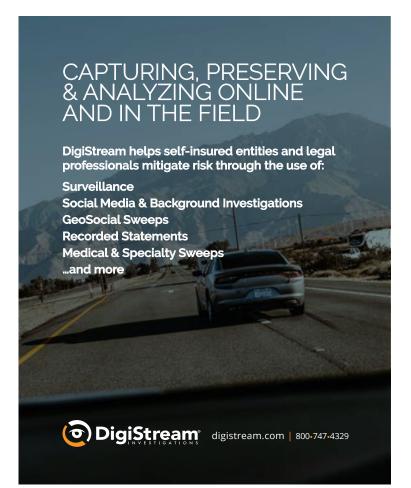
Anna Kelly

nsights Analyst – Quantum Workplac

Join industry peers and meet someone new during this networking break.

From Compliance to Risk Management: Adopting a Total

Adopting and implementing TWH principles can transition your organization from just fulfilling compliance obligations to embracing a risk-based safety management approach. These principles encourage you to assess not just the physical work environment but also the physical and psychosocial aspects and their effects on employees. Our panel of experts will share insights into how they've implemented the TWH framework to address environmental and social determinants of health to improve occupational safety, health and well-being outcomes.





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Area SVP Client Executive
alex ranney@ajg.com kevin mcauliffe@ajg.com

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5:00PM - 5:15PM



Closing Comments & Final Raffle Prizes

5:15PM - 7:30PM

Homestead Lawr



Networking Reception

After an enriching day at the RIMS Western Regional Conference, unwind at our BBQ cookout dinner. Enjoy a delicious BBQ spread. Relax, engage in lawn games, and savor desserts by the bonfire. Celebrate connections made and the knowledge shared in a casual, friendly atmosphere.

Reception Title Sponsor: JTF Investigative Services LLC Reception Gold Sponsors: First Onsite and Service Master Recovery Management by C2C Reception Drinks Sponsored by: Safety National

Unexpected client meeting, 4:30 am



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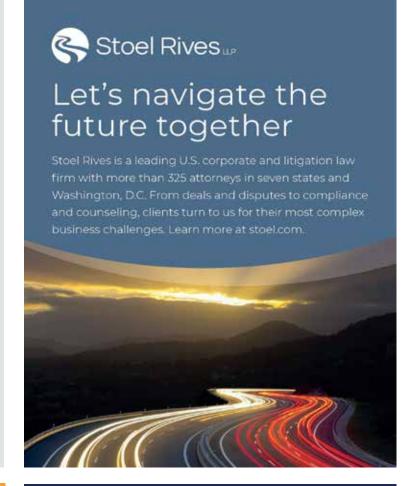


Sigma7 RWH Myers is a leader in forensic accounting, independent experts specializing in identifying, quantifying, and communicating business interruption exposures, claims, and other economic damages.

Come and see Jim Gillespie on Tuesday, Oct 1 at 1:15pm @ Breakout #5

He will be speaking on a panel discussing: "Navigating the Maze: Strategies for Managing Complex [Property] Insurance Claims"

jimgillespie@rwhmyers.com







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NOTES	



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NOTES



More Networking = More Chances to Win!

As a RIMS Western Regional Conference attendee, you have the chance to win RIMS Coin. What is RIMS Coin?

This is conference currency that will enter you in drawings for \$2,500+ in prizes!

The big question is, how do you earn RIMS Coin? Well, there are a variety of ways! You will receive one coin just for registering. Sky's the limit when you network with our title sponsor Lockton or platinum sponsors Allianz, Aon, Chubb ESIS, Inc., EY Insurance & Federal Claims Services, First Onsite, FM Global, Helmsman Management Services, Jackson Lewis P.C., Lockton, Old Republic General Insurance Group, Inc., Origami Risk, Rosenberg & Parker, and Sedgwick. You can also receive RIMS Coin from any vendor booth located in the Grand Ballroom Foyer or by participating in conference sessions. That's right, speakers can also hand out RIMS Coins.

Don't forget your name on the back so we know who's name to call! You must be present to win.

(Don't forget your name on the back so we know who to call to the podium!)

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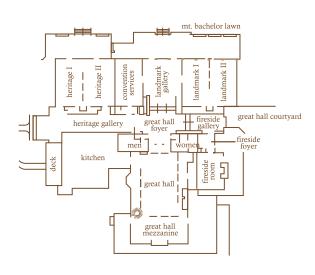
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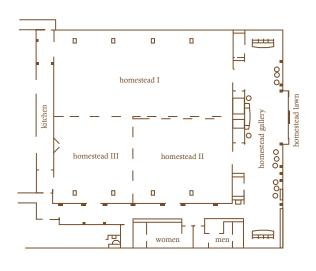
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