## WESTERN REGIONAL CONFERENCE INCUBATION TO INNOVATION

Sept 24-27 2017 | Clift Hotel | San Francisco, CA

Presented by:







#### SUNDAY, SEPTEMBER 24TH:

5:00 PM - 7:00 PM

SPANISH SUITE

**OPENING RECEPTION & NETWORKING SOCIAL** 

#### MONDAY, SEPTEMBER 25TH:

7:00 AM - 8:00 AM

REDWOOD

CONFERENCE REGISTRATION & NETWORKING BREAKFAST

Sponsored by: Generali

8:00 AM - 8:30 AM

VELVET BALLROOM

FUTURE RISK MANAGEMENT PROFESSIONALS: DISRUPTORS OR DISRUPTED?

Speaker: Carol Fox - ARM Vice President Strategic Initiatives, RIMS

Former New York Yankee's catcher Yogi Berra made the noteworthy observation that "The future ain't what it used to be". His adage conjures up more than just a smile in our current disruptive environment. Today isn't what we thought it would be ten years ago, and the world may not be anything like futurists' predictions for the next decade. Should Yogi's saying be used as a defining principle for 21st century risk management? The speaker will explore what emerging disruptions may mean for the evolution of risk management and future risk management professionals.

8:30 AM - 9:30 AM

VELVET BALLROOM

YOUR PRETTY FACE IS NOT GOING TO GET YOU FAR

Speaker: Kim Le - Founder & CEO, A2Q2

Join in the adventure, pitfalls and triumphs of an immigrant female entrepreneur in Silicon Valley. Share in the life lessons of personal and professional (lack of) risk management as Kim recounts stories from living under a plastic tarp in a refugee camp to growing up homeless to losing a job when 8-months pregnant to starting a company when 5-months pregnant. Despite the best laid plans, our life journeys are full of moments that define and shape us in unimaginable ways.

9:30 AM - 10:15 AM

VELVET BALLROOM

**5 KEYS TO BUSINESS MODEL INNOVATION** 

Speaker: Rob Bauer - Managing Director Commercial Strategy & Innovation, AIG

What does a digital handshake, or fist-bump, look like in the new economy? What do workers need to hear from employers in order to don wearables in the workplace? Inspired by a 9-market commercial and consumer study on digital trust completed recently with Kleiner Perkins, come learn about 5 keys to business model innovation in the new economy.

10:15 AM - 10:30AM

REDWOOD

NETWORKING BREAK

10:30 AM - 11:30 AM

VELVET BALLROOM

STRATEGY LED INSURANCE SOLUTIONS

Speakers: Jeffrey Bray - Global Risk Management, Protogis; Helen Kim - SVP Account Executive, Old Republic Risk Management; Thomas Kim - Global Risk Manager, KKR Capstone; Drue Rutledge - Director, Risk Management, The Wonderful Company; Kate Sampson - VP, Risk Solutions, Lyft Learn how disruptive companies that span across industry groups leveraging technology to drive changes in logistics and transportation, insurance, banking and more... use traditional insurance as a strategy to drive growth and market share.



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11:30 AM - 12:00 PM

REDWOOD

NETWORKING LUNCH: Snag your Grab & Go lunch and prepare for your offsite field trip.

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#### 12:00 PM - 3:30 PM

#### OFFSITE PEER TO PEER RISK DISCUSSION & FIELD TRIPS

- BEHIND THE SCENES AT THE GOLDEN GATE BRIDGE (Sponsored by: Origami Risk)
- BRIDGING THE DIVIDE UC BERKELEY (Spotsored by: Alfaird)
- RIDE SHARING LYFT (Sporsored by: Pilisbury & Coleman LLP)
- RISK IN A CONNECTED WORLD FLEXTRONICS (Sponsored by: Sodgwide)
- SALESFORCE CYBER SECURITY FORUM (Sponsored by: Oliver Wyman Actuarial Consulting, Inc.)
- TOURING GOOGLE, DRONES AND THE RISKS OF PROJECT WING (Sponsored by: Swiss Re Corporate Solutions)

#### 3:30 PM - 4:00 PM

REDWOOD

#### NETWORKING BREAK

#### 4:00 PM - 5:00 PM

VELVET BALLROOM

#### RISK MANAGER OF THE YEAR

Speaker: Loren Nickel, FCAS, CFA, MAAA - Director, Business Risk and Insurance, Google Inc.

Risk Manager of the Year, Loren Nickel, Director, Business Risk and Insurance, Google Inc., Mountain View, CA Loren will be leading a discussion about managing complex risks from traditional to future, adaptive technologies. Loren will share techniques to manage risks for products and services in immature markets. With a focus on the user, Loren and his team closely monitor trends and create products to solve gaps for consumers. At the same time, Loren also needs to be able to translate these emerging risks to the insurance market. As the Risk Manager of the Year, Loren will share some of his experiences that have made him successful in his career and at Google.

#### 5:00 PM - 6:30 PM

REDWOOD

#### NETWORKING RECEPTION

#### TUESDAY, SEPTEMBER 26TH:

#### 7:00 AM - 8:00 AM

REDWOOD

#### CONFERENCE REGISTRATION & NETWORKING BREAKFAST

Sponsored by: Generali

#### 8:00 AM - 9:00 AM

VELVET BALLROOM

#### CYBER RISK PERSPECTIVES

Speakers: Anthony Belfiore - SVP & CSO, Aon; Christine Eveland - Senior Underwriter, Technology, Media and Business Services, Beazley Insurance Services; Orion Hindawi - Co-Founder & CEO, Tanium; Randy Nomes - EVP, Aon; Jeff Sirr - Chief Client Officer, Munich Re

Cyber Risk is a hot topic in every organization. Understanding and managing cyber risk requires a dynamic set of tools and capabilities. This panel will offer the latest thinking on cyber resiliency from a wide range of perspectives: cyber security provider, chief information security officer, reinsurance executive and cyber risk underwriter.

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#### 9:00 AM - 10:00 AM

VELVET BALLROOM

#### ADAPTING TO DYNAMIC REGULATORY AND SECURITIES LITIGATION LANDSCAPES

Speakers: Anne Corona - Senior Managing Director, Aon; Jordan Eth - Partner, Morrison & Foerster; Will Fahey - SVP, Berkshire Hathaway Specialty Insurance; Todd Greeley - SVP Executive & Professional Lines Claim, Berkshire Hathaway Specialty Insurance; Jim Maroulis - Senior Corporate Counsel, Oracle Corporation

As regulatory and securities litigation trends rapidly evolve, there are known and unknown implications for financial and publicly traded organizations. Expert panelists will explore these dynamics to offer risk managers insights about what the evolving focal points are and how best to mitigate these risks.

10:00 AM - 10:30 AM

REDWOOD

**NETWORKING BREAK** 

#### **CONCURRENT SESSION 1:**

#### 10:30 AM - 11:30 AM

RITA

#### UNDERSTANDING THE FUNDAMENTALS OF BLOCKCHAIN TECHNOLOGY

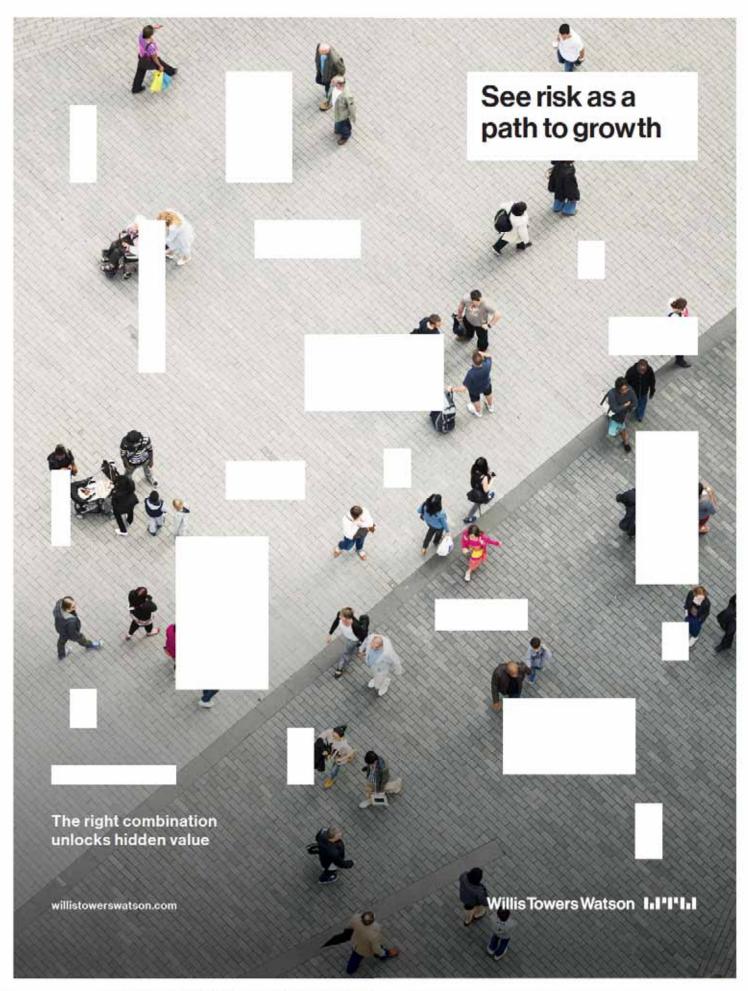
Speakers: Rob Bauer - Managing Director Commercial Strategy & Innovation, AIG; Laura Langone - Senior Director Risk and Insurance, PayPal; Drew Ostro - Principal, Oliver Wyman; Esther Becker - Principal, Oliver Wyman Actuarial Consulting, Inc. Confusion around Bitcoin and Blockchain? Unclear on building a Blockchain and the opportunities and risks associated with this new technology? If so this is a great session for you. Join us for this interactive panel discussion of the advent of the technology, its various forms – including their pros and cons - and the risk issues surrounding Blockchain – both its potential

as a risk mitigator and risk creator. Blockchain is an operating system and can be built for business in multi-industries. We will discuss how it is being employed at PayPal for the payment of goods and services and in "smart" insurance products pioneered in a collaboration between AIG and IBM. The session should provide attendees a good primer on the topic generally

and a perspective on the applicability and usefulness of Blockchain through the presentation of tangible examples.

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#### 10:30 AM - 11:30 AM

AVA

#### JOINT SESSION: HOW CLOSE CAN YOU GET TO MARIJUANA WITHOUT BEING BURNED?

Speakers: Robin Azevedo - VP Business Development, Sedgwick; Mike Aberle - SVP & Program Marketing, Next Wave Insurance Services; Markie Davis - ARM, CPCU, Manager, Employee Benefits and Risk Management, State of Colorado; Debby Goldsberry

- Executive Director, Magnolia Oakland; Benjamin Tievsky - Associate, Pillsbury Winthrop Shaw Pittman LLP

The legal and regulatory status of medical and recreational marijuana in this country is changing rapidly. Although it has recently been legalized in California – one of the largest economies in the world – federal narcotics laws continue to apply, creating a landscape that can be tricky to navigate. This panel, featuring an underwriter of cannabis insurance products, the Risk Manager of the State of Colorado, a policyholder-side insurance attorney, and a California-based distributor, will explore risk management issues faced by businesses participating (directly or indirectly) in the legal cannabis space, employers, and health care providers.

#### 11:30 AM - 12:30 PM

REDWOOD

#### **NETWORKING LUNCH**

#### 12:30 PM - 1:30 PM

VELVET BALLROOM

#### INTEGRATING AI INTO ERM

Speakers: Yvette Connor - Chief Risk Officer, Focal Point; Tom Easthope - Director, ERM Microsoft Corporation

Given the remarkable pace at which machine learning and AI are evolving, this session will touch on the ongoing developments between technology and policy leaders about the ethics, legalities and real life disruptions of handing over of the most routine of tasks to "machines". We will discuss how organizations now need to focus on the potential for present-day and near-term AI risks and ERM's role in this dialogue. Lastly, we will look at opportunities for ERM and compliance functions to begin using these simple forms of tools today.

#### 1:30 PM - 2:00 PM

SOPHIA

#### NETWORKING BREAK



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#### CONCURRENT SESSION 2:

#### 2:00 PM - 3:00 PM

RITA

#### NO PILOT? NO DRIVER? NO PROBLEM, AUTONOMOUS TECHNOLOGY: WHO'S DRIVING RISK?

Speakers: Kate Browne - SVP, SwissRe; Jose Heftye - Managing Director, Marsh; Allen Kwan - Business Development Manager, Swiss Re Corporate Solutions; Dan Smedley - Senior Manager, Business Risk & Insurance, Google

This panel explores what happens when you get a risk manager, broker, and insurance claims manager in the room together to discuss autonomous technology. The panel discussion will navigate real-life existing innovative and emerging technology and how it impacts and changes risk drivers. Building programs and coverages for new risk exposures, while providing room to cover future innovation can be tricky... but being well-informed will put you in the driver's seat.

#### 2:00 PM - 3:00 PM

AVA

#### TELEHEALTH: RISKS AND OPPORTUNITIES

Speakers: Robin Azevedo - VP Business Development, Sedgwick; Lam Ho - Telehealth Strategy and Implementation, Sutter Health; Dr. Sang Manoharan - Regional Chief of Service, Occupational Medicine Chief, Downey Occupational Medicine Kaiser on the Job; Dana Orquiza - RN, JD, CHPHRM, Director, Clinical Risk Management Operations, The Risk Authority, Stanford; Larry Reback - J.D., ARM, Managing Principal, Integro Integro

Telehealth is changing the way healthcare is being provided. As technology advances, more and more people will be examined and diagnosed via remote computer-enabled devices. In this session, we will discuss the benefits and potential uses of telehealth, including a live demonstration of telehealth in action. We will also provide an overview of telehealth from both the patient and physician perspectives, as well as examine the risks and insurance implications created by this new and evolving dynamic in healthcare delivery.

#### 3:00 PM - 3:30 PM

SOPHIA

#### NETWORKING BREAK

#### 3:30 PM - 4:30 PM

VELVET BALLROOM

#### CLIMATE CHANGE - CAN YOU TAKE CONTROL OF YOUR RESILIENCY IN THE FACE OF CHANGING NATURAL HAZARDS?

Speaker: Brion Callori - SVP, Engineering and Research Manager, FM Global

This session will take a look at some key data and information related to climate change and what you can do to bring resiliency to your facilities for hazards that may, or may not, be increasing do to it, including flood, hail and tomadoes.

#### 5:00 PM - 8:00 PM

620 JONES ST SAN FRANCISCO, CA

#### RIMS NETWORKING DINNER @ JONES RESTAURANT

Join RIMS for an exclusive evening of networking including spirits, appetizers and full course dinner.

#### WEDNESDAY, SEPTEMBER 27TH:

#### 7:00 AM - 8:00 AM

REDWOOD

#### NETWORKING BREAKFAST

#### 8:00 AM - 9:00 AM

VELVET BALLROOM

#### **UNCONSCIOUS BIAS**

Speakers: Myrna Chao - NA Retirement Talent Leader, Willis Towers Watson; Darrell Brown - Chief Claims Officer, Sedgwick Research shows that people are more motivated and engaged when they feel respected and valued for their contributions, and that companies with a more diverse workforce perform better financially. But it is not enough to simply have diversity - we must also strive for inclusion. Eliminating and minimizing unconscious bias is fundamental to fostering inclusivity. We used to think of bias as the kind that is intentional. Current research confirms that most of our bias is actually unconscious - it arises automatically from the "short cuts" our brains take to process information quickly and efficiently. Unconscious bias is the way all of our brains work. This discussion is not a "cure", but rather an effort to bring awareness, and to provide some vocabulary and an opportunity to discuss issues that may arise daily with our peers. Awareness of our unconscious biases is foundational to creating an inclusive workplace.

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#### 9:00 AM - 10:00 AM

VELVET BALLROOM

### THE SILICON VALLEY DREAM: INNOVATION SHOWCASE OF LEADING DISRUPTIVE ENTREPRENEURS IN RISK MANAGEMENT

Speakers: Rob Bauer - Managing Director Commercial Strategy & Innovation, AlG; Chris Gallo - Reinsurance Broker and Innovation Ambassador, Aon Benfield

We saved the best for last. Be a Venture Capitalist for a day, and hear a select group of budding entrepreneurs "pitch" their innovative products and solutions in the field of risk management, insurance and/or related fields. These featured company leaders will be vying to bring their dreams to reality, and also to receive your vote for the #1 Western Regional RIMS Innovation Award. We will also unveil the results of our first WRC RIMS Innovation and Disruption Survey, sharing new tools and applications that you and your colleagues are using to be more effective in your field.

#### 10:00 AM - 10:30 AM

VELVET BALLROOM

#### **NETWORKING BREAK**

10:30 AM - 11:30 AM VELVET BALLROOM THE SILICON VALLEY DREAM CONTINUATION & AWARD WINNING COMPANY

11:30 AM - 12:30 PM

VELVET BALLROOM

**NETWORKING BREAK & CONFERENCE CONCLUDES** 



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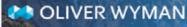
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Sept 24-27 2017 | Clift Hotel | San Francisco, CA 💒

Presented by:







#### **Conference Chairs:**

Lorie Floyd (Golden Gate) Laura Langone (Silicon Valley) Karen Vecchi (Golden Gate)

#### **Committee Chairs:**

Sam Gabal Alan Kubitz Katie Pickard

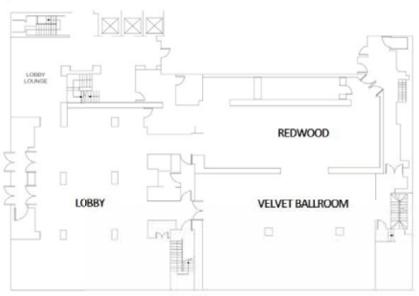
#### **Committee Members:**

Chad Follmer Myshell Gresham Allen Kwan Ellen Lindberg Ana Maria Raducan Jenny Schaeffler Dan Smedley

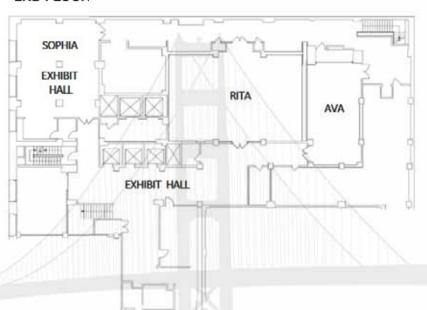
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